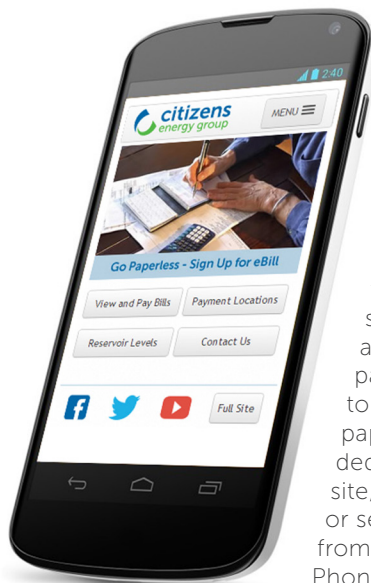
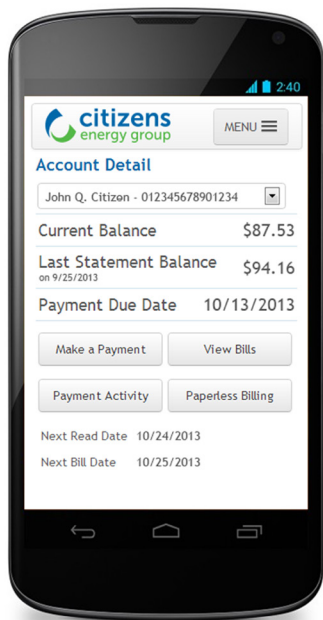


## Safety Comes First at Citizens Energy Group

Citizens Energy Group urges all customers to have working smoke and carbon monoxide alarms on all levels of their home and establish a home evacuation plan. Citizens Energy Group also recommends that every home have at least one dual sensor smoke alarm, which includes both ionization and photoelectric technology to detect both fast-moving and slow smoldering fires. More information about home heating safety is available at [CitizensEnergySafety.com](http://CitizensEnergySafety.com).



## New Mobile Website



Citizens recently launched an optimized website for mobile phones. Now you can manage your account from your mobile phone exactly as you do today from your computer. Your current balance, next bill date and 24 months of billing history are all available. Paying your bill is even easier with the ability to manage your bank accounts, schedule payments for the future and even review and cancel pending payments. While you're there, be sure to sign up for convenient features like paperless billing and automatic bank deductions. To check out the new site, visit [CitizensEnergyGroup.com](http://CitizensEnergyGroup.com) or search for Citizens Energy Group from your Android, iPhone, or Windows Phone today!

## Online Banking Payments – Is Your Citizens Energy Group Account Information Correct?

Many customers use online payment features available from their bank as a fast and convenient way to pay their Citizens bill. If you use this payment method, please review the payee information to ensure we will receive and post your payment quickly. The payee name should be Citizens Energy Group, PO Box 7056, Indianapolis, IN 46207. Please verify your Citizens account number matches the number shown on the upper right corner of your bill.



# Ways to Save

At Citizens Energy Group we know conserving energy not only saves you money, but it also benefits the environment. Below are some ways you can conserve energy and reduce your heating bill this winter. Find more conservation tips on our free 2014 energy tip calendar available for download at [CitizensEnergySavers.com](http://CitizensEnergySavers.com).

- **Dial it down** – Turn your thermostat setting down to 65 – 68 degrees during the day, especially when you're not home. You may be able to set it even lower at night, but do not shut the furnace off if the temperature is expected to drop below 45 degrees. Under any conditions, keep thermostat adjustments to a minimum and do them gradually. You can automate these changes by installing a programmable thermostat.
- **Turn down your water heater thermostat** – At 120 degrees your water heater will be more energy efficient than at higher temperatures and still produce enough hot water for daily needs.
- **Check your furnace filter** – A clean filter helps your furnace do its job more efficiently and effectively. So change the filter each time you pay your utility bill. Never remove the filter without replacing it.
- **Close the flue** – Make sure the flue/damper on your fireplace is closed when not in use. Keeping your flue open is like keeping a window open and allowing warm air to shoot up the chimney.


CitizensEnergySavers.com  
**Customer Service & Emergencies - 317-924-3311 or Toll Free 800-427-4217**

**Upgrade to a high efficiency furnace and save on your heating bill.**

January 2014	S	M	T	W	T	F	S
				1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30	31	

**Keep the oven door shut. Opening the door can reduce the temperature as much as 25 degrees.**

February 2014	S	M	T	W	T	F	S
							1
	2	3	4	5	6	7	8
	9	10	11	12	13	14	15
	16	17	18	19	20	21	22
	23	24	25	26	27	28	

**Make sure your water heater is set no higher than 120 degrees.**

March 2014	S	M	T	W	T	F	S
							1
	2	3	4	5	6	7	8
	9	10	11	12	13	14	15
	16	17	18	19	20	21	22
	23	24	25	26	27	28	29
	30	31					

**Use a covered kettle or pan to boil water; it's faster and it uses less energy.**

April 2014	S	M	T	W	T	F	S
				1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30		

**Ventilate the attic. Adequately sized vents can help eliminate hot air from building up.**

May 2014	S	M	T	W	T	F	S
						1	2
	3	4	5	6	7	8	9
	10	11	12	13	14	15	16
	17	18	19	20	21	22	23
	24	25	26	27	28	29	30
	31						

**Water your lawn and garden in the morning or evening to minimize evaporation.**

June 2014	S	M	T	W	T	F	S
				1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30		

**To conserve air conditioning, cook out on the grill instead of using your oven on hot days.**

July 2014	S	M	T	W	T	F	S
				1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30	31	

**Position sprinklers so they water your yard, not driveways, streets and sidewalks.**

August 2014	S	M	T	W	T	F	S
						1	2
	3	4	5	6	7	8	9
	10	11	12	13	14	15	16
	17	18	19	20	21	22	23
	24	25	26	27	28	29	30
	31						

**Keep your heating/cooling equipment well tuned with periodic maintenance by a professional.**

September 2014	S	M	T	W	T	F	S
				1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30		

**Install a programmable thermostat and save on your energy bill.**

October 2014	S	M	T	W	T	F	S
				1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30	31	

**Caulk and weather-strip around drafty doors and windows to save on heating costs.**

November 2014	S	M	T	W	T	F	S
							1
	2	3	4	5	6	7	8
	9	10	11	12	13	14	15
	16	17	18	19	20	21	22
	23	24	25	26	27	28	29
	30	31					

**When not in use, close your chimney flue to prevent heat loss.**

December 2014	S	M	T	W	T	F	S
				1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30	31	

See the reverse side for important contact and payment information.

- **Replace old furnaces** – If your furnace is more than 10-years-old, it's likely only about 60-70 percent efficient, meaning you lose about 30-40 cents of every heating dollar you spend. Most new furnaces are more than 80 percent efficient. Cash rebates are available on high efficiency natural gas appliances for your home. Get the rebate application and complete details on appliance and service requirements by visiting [CitizensEnergySavers.com](http://CitizensEnergySavers.com) or by calling 1-800-203-1856.

## Shrimp Etoufee

From Chef Ryan Borchelt from B's Po Boy

To see a cooking demonstration of this recipe on Chef's Choice with Citizens Energy Group, go to [www.CitizensEnergyGroup.com](http://www.CitizensEnergyGroup.com). Each month, Chef's Choice features a local chef/restaurant cooking some of their favorite recipes!

### Ingredients:

- ½ cup butter
- ½ cup flour
- 1 cup diced onion
- 1 cup diced celery
- 1 cup diced green bell pepper
- 5 garlic cloves minced
- 1 tsp. basil
- 1 tsp. black pepper
- 1 tsp. cayenne pepper
- 1 tsp. salt or to taste
- 1 tsp. hot sauce
- 1-2 cups chicken stock or fish stock
- 1 lb. cleaned crawfish tails or peeled and deveined shrimp
- 1 tbsp. chopped parsley



### Directions:

In a large heavy bottomed stock pot melt the butter, adding the flour to make a roux the color of peanut butter. Add the onion, green pepper, and celery, cook until soft and tender. Add the garlic and spices cook two minutes. Add the stock bring to a boil. Add the shrimp or crawfish parsley simmer for about 5 minutes. Serve over steamed rice.

