

Citizens Temporarily Changing Disinfectant in Water

Starting Friday, January 30, some Citizens Energy Group customers may notice a slight change to the taste or smell of their tap water due to a change in disinfectant from chloramine to free chlorine. The change is conducted annually as preventative maintenance to assure the quality of our drinking water. This process has been practiced for 20 years and is commonly used throughout the drinking water industry. This year's maintenance work will conclude in March.

While the work is ongoing, some customers may notice a temporary chlorine or "swimming pool" smell in their water. During this time, tap water is still safe to drink and meets all regulatory requirements. As at all times, customers conducting dialysis treatment or other customers using reverse osmosis systems should verify their filters are working appropriately for the type of disinfectant used. In addition, customers with aquariums or sensitive plant species may need to take steps to remove the disinfectant prior to use.

Most customers will not need to take any precautions as the water remains safe to drink and is treated according to both state and federal standards. For more information, contact Citizens at 924-3311.



Citizens Offers Tax Preparation Assistance

If you need assistance preparing your 2015 taxes, Citizens Energy Group is here to help. Starting the week of February 9, tax preparation assistance will be available Thursdays and Saturdays at our headquarters at 2020 N. Meridian Street. To schedule an appointment, please call 924-3311.

Customers should bring:

- Photo ID
- W2 Form
- Social Security Card
- A list of itemized deductions and any supporting paperwork
- A list of charitable contributions and any supporting paperwork

**Citizens is unable to help anyone with a home business.*



You May Qualify for an Earned Income Tax Credit

The Earned Income Tax Credit (EITC) is a federal tax credit for low to moderate income working individuals and families. The amount of EITC received is dependent on income, marital status, and number of children.

Number of Children	Individual Filer	Joint Filer	Maximum Credit
0	\$14,820	\$20,330	\$503
1	\$39,131	\$44,651	\$3,359
2	\$44,454	\$49,974	\$5,548
3+	\$47,747	\$53,267	\$6,242



For more information about the Earned Income Tax Credit, scan the QR code above.

Daylight Saving Time Offers Helpful Reminder

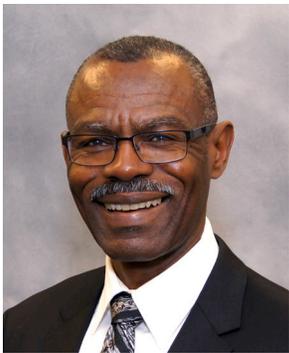


On Sunday March 8, we'll turn our clocks forward one hour in observance of Daylight Saving Time. This is also an opportune time

to check the batteries in your smoke and CO detectors. Citizens Energy Group urges all customers to have working smoke and carbon monoxide detectors on all levels of their home and to establish a home evacuation plan to practice with your family. The company also encourages customers to exercise caution when using space heaters. For more information about smoke detectors, scan the QR code above.



Richard Wise and Citizens Honored by National Association of Women Business Owners



On December 18, 2014, Richard Wise, Citizens' Supplier Diversity Program Administrator, and Citizens Energy Group were presented the 2014 Indianapolis Choice Visionary Award by the National Association of Women Business Owners (NAWBO) Indianapolis. The

presentation was conducted at NAWBO's eleventh annual Visionary Awards Luncheon at the JW Marriott Hotel. Wise and Citizens Energy Group were honored for enabling women business owners to achieve their potential and actively helping to improve the business climate for women in the Indianapolis area.

Since joining Citizens a little over three years ago, Wise has been the driving force in ensuring local certified minority, women and veteran-owned business enterprises are able to compete and be considered for business opportunities with Citizens. More than 700 people, including Indiana Lt. Governor Sue Ellspermann, and Indianapolis Mayor Greg Ballard were in attendance at the 2014 Visionary Awards Luncheon.

About NAWBO®

Founded in 1975, the National Association of Women Business Owners propels women entrepreneurs into economic, social and political spheres of power worldwide. The Indianapolis chapter, established in 1997, is the largest chapter in the country with over 200 members.