

Safety Tip

Keep space heaters at least 10 feet from any combustible material such as rugs, drapes and furniture. Turn space heaters off when leaving a room or going to bed and never leave a space heater unattended.

Energy Efficiency Tips

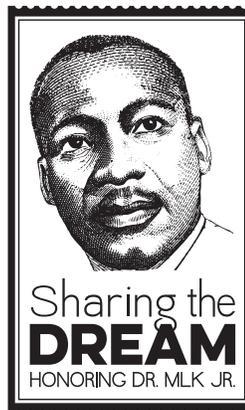
- Simply turning back your thermostat 7-10 degrees for 8 hours a day from its normal setting will save about 10 percent on your heating bill. Make this easier by using a programmable thermostat that will automatically reduce the temperature at hours when you aren't home or at night when you are asleep.
- Change or clean furnace filters once a month during the heating season. Furnaces consume less energy if they "breathe" more easily. Use receipt of your natural gas bill as a reminder.
- Close vents and doors in unused rooms and close dampers on unused fireplaces.
- Set water heater temperature at 120 degrees. A family of four, each showering for five minutes a day, uses 700 gallons of water each week. By lowering the thermostat on the water heater to 120 degrees, families can reduce water heating bills without sacrificing comfort.
- On sunny days, open draperies and blinds to let in the sun's warmth. Close them at night to insulate against cold air outside.

Citizens Temporarily Changes Disinfectant in Water

A temporary change in the type of chlorine Citizens Energy Group uses to treat its water supply was made on Friday, February 2. Some customers may notice a slightly stronger chlorine odor in their tap water as a result. The type of chlorine was changed from chloramine to free chlorine as a proactive measure to ensure the quality of our drinking water. This procedure is commonly used throughout the drinking water industry. We expect this temporary switch to last until early March.

Water is still safe to drink and meets all regulatory requirements. Customers conducting dialysis treatment or other customers using reverse osmosis systems should verify their filters are working appropriately for the type of chlorine used. Customers with aquariums or sensitive plant species may need to take steps to remove all types of chlorine prior to use.

Citizens Celebrates 10 Years of Sharing the Dream at Brookside Park



More than 300 Citizens Energy Group employees spent two days – and nearly 2,000 volunteer hours – making improvements to the Brookside Park Family Center as part of Citizens' 10th Sharing the Dream event, a multi-day community service project that gives employees a chance to serve Central Indiana and honor the life of Dr. Martin Luther King, Jr.

Brookside Park is a special place to Citizens as it was the site of its first Sharing the Dream event in 2009, so it only seemed appropriate to celebrate 10 years of Sharing the Dream by returning to the place where it all started.

Throughout the two-day service project, volunteers painted walls, installed new lighting, refurbished the auditorium and stage, expanded the kitchen area, relocated the reception area and much more. Citizens and its generous partners donated nearly \$900,000 either monetarily or in-kind to the project. A special thank-you goes out to Marksmen Construction Services and Mitsch Design for their tireless work and support.

We would also like to thank Chisholm Lumber & Supply Co., Inc.; Ciriello Plumbing; Commercial Trade Source; Connor Fine Painting; Denney Excavating; Energy Plus Credit Union; Fargo Insulation; Floor Craft Sanding; GCI Communications; Grainger; Greene's Auto and Truck Service; Indiana Pacers; J&K Painting; Miller Pipeline; One Source Equipment Rentals; Peine Engineering; Pulse Electric; QuickLifts; Refined Restoration; Sherwin-Williams; Solace Risk Management; Suburban Glass; Superior Carpet; Technology Electric; Trinity Security; Veteran Mechanical Service; and Waterworks Plumbing.

You May Qualify for the Earned Income Tax Credit

Low- to moderate-income working individuals and families may qualify for the Federal Earned Income Tax Credit (EITC). The amount of EITC received is dependent on income, marital status and number of children. For more information, visit IRS.gov and click on Credits and Deductions.

# of Children	Individual Filer	Joint Filer	Max Credit
0	\$15,010	\$20,600	\$510
1	\$39,617	\$45,207	\$3,400
2	\$45,007	\$50,597	\$5,616
3+	\$48,340	\$53,930	\$6,318