

Safety Tip

Do not use an oven or stove as an alternative heating source. Turning on burners and/or opening the oven door in order to heat a home can be dangerous and potentially deadly.

Energy Efficiency Tip

Inspect, clean or change air filters once per month.

Warm Heart Warm Home™ Helps Families in Need



In 1994, Citizens established the Warm Heart Warm Home Foundation™ to assist families and individuals who are faced with financial hardships. While most customers are committed to paying their bill, unforeseen circumstances and

emergencies can derail the best of intentions. During those difficult times, you can give the gift of warmth by contributing to Warm Heart Warm Home™. Citizens will match donations to the foundation up to \$50,000. Donations are tax deductible and all contributions will go directly to customers in need. Included in this month's bill, you'll notice a tear-off on your envelope where you can make a contribution to Warm Heart Warm Home™. You can also choose to round up your payment to the next dollar. For more information, call (317) 924-3311.

Heat Your Home Responsibly This Winter

Cold weather is upon us, and if you haven't already, you'll likely be turning up your thermostat to stay warm. Too often we hear stories of house fires starting due to unsafe home-heating practices. Citizens offers these simple tips to keep your family safe this winter:



- Have a working smoke detector on every floor of your home, ideally near bedrooms.
- If you have fuel-burning appliances, make sure you have a working carbon monoxide detector. Follow manufacturer instructions on best location and how to install.
- Keep space heaters three feet from flammable items such as furniture, drapes and rugs. Turn space heaters off when leaving a room or going to bed; never leave a space heater unattended. Only purchase space heaters with automatic shut-off and a guard around the heating source.
- Have a licensed contractor inspect your furnace annually. Keep the area around your furnace clear of any combustible materials such as brooms, mops, fuel, etc.

DigIndy Road Closures

As Citizens Energy Group continues its \$2 billion investment to improve Indianapolis' waterways through the DigIndy Tunnel System, upcoming construction will result in lane closures and detours.

From January 2 through October 31, 2018, Meridian and Pennsylvania Streets will be closed at 28th Street. Detour routes will be clearly posted beginning at 30th Street from the north and Fall Creek Parkway from the south. Commuters should take precaution and follow all posted signage. Visit www.CitizensEnergyGroup.com/Construction to view the project area on the Citizens construction map.