



Q: Who can repair, replace, modify or install a new service line.

A: Any plumber with an active bond and an approved permit with Citizens Energy Group (CEG).

Q: When do I need to apply for a permit?

A: Any time a modification or replacement of your service line is needed, or if a new service line needs to be installed.

Q: What is the minimum service pipe I can use?

A: ¾" inside diameter.

Q: What is the approved material for water service line modifications, replacements or new installs?

A-1: Replacement from right of way to meter pit must be with like material in right of way except for lead; then, the replacement material must be k copper.

A-2: If it is a complete service replacement from main to meter pit and or into the home it must be SDR9 polyethylene pipe with tracing wire from main into meter pit (see water standards manual appendix 6-28 standard practice drawing T on the CEG web site).

Q: Can I move my meter from my basement out into my yard.

A: Yes, but the work must be done by a CEG bonded plumber who has acquired an approved application from CEG to do the work (see water standards manual appendix 6-28 standard practice drawing T on the CEG web site).

Q: Can I split or branch a service to a double and add an additional meter?

A: Yes, under these circumstances: You will be required to make an additional ¾ tap and add an additional meter pit. The other option would be to request a 1" tap and run a 1" service and set a dual meter pit with two 5/8's meter connections. All meters must have their own control point (see water standards manual appendix 6-28 and G-29 standard practice drawing T and T.1 on the CEG web site).

All work must be done by a CEG bonded plumber who has acquired an approved application for permit from CEG.